

TURN YOUR DATA INTO STRATEGY

Build a smarter business strategy from relevant mobile audience insights to drive engagement and retention.

FEATURE OVERVIEW

Phunware's Analytics and Business Intelligence module empowers you to make smarter, data-driven decisions by giving you insight into how users interact with your mobile application. Understand your audience at a deep level so you can engage more strategically.

1. Engagement

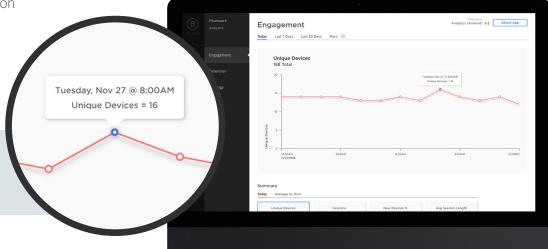
Understand how users interact with your app to optimize your mobile strategy. With real-time data and flexible date ranges, your data is always relevant and full of valuable insights:

 Audience analytics: Average session length, sessions per unique device, percentage of new devices Learn how many users you have, what devices they use and when they use your app.



 Screen views: Most-visited app screens

> View analytic trends for a specific metric over time.

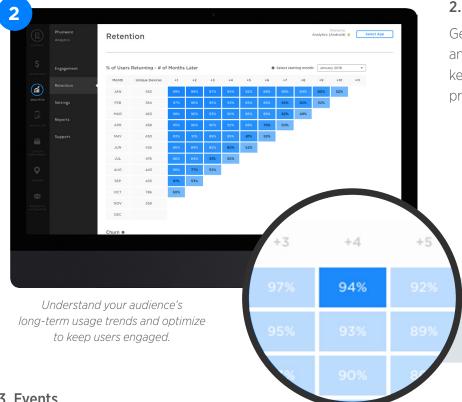


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FEATURE OVERVIEW (cont'd)



2. Retention

Get visibility into when users drop off and no longer return to your app. Learn key timings for running campaigns and promotions to retain users.

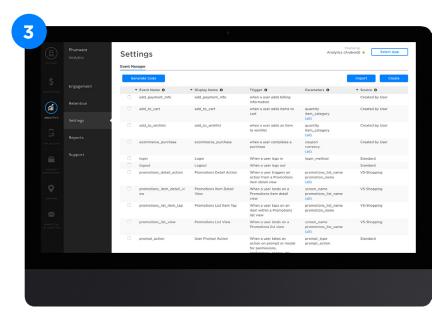
- Retention visualization: View cohort retention by month, for a 12 month time period
- Churn rate: Track the percentage of users that did not return to your app by 30, 60 and 90 day periods

94% of these 455K new unique devices returned to the application after 4 months.

3. Events

Create, manage and track custom actions and events that are important to your strategy.

- Create events: Specify an event name, triggers and parameters to create a new tracking event
- Predefined events: Use our library of predefined events for various industries
- Reports: See a detailed record of custom events, including event count and unique devices



Create custom analytic events to track relevant actions unique to your business.

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